



Privacy Policy - Data Protection

We appreciate your interest in Equinox Group, our services and the use of our website www.eqnecs.com.

As part of the tasks of Equinox Group, we also process personal data. Ensuring compliance with data protection and data security in accordance with the General Data Protection Regulation (GDPR) as well as the country-specific data protection provisions applicable to us are of high priority for us. The personal data requested or processed by us is reduced to the minimum, as far as possible.

Please be aware that due to our nature as a global outsourcing group with offices outside the European Union (EU) personal data might be transferred outside the EU but only upon related explicit information, request of your approval and for fulfilling the contractual duties as agreed between Equinox Group and its clients. Local data protection rules will apply and will be followed by us in order to guarantee data protection in compliance with applicable laws.

By means of this privacy policy, we, as the responsible company of our website, would like to inform you in a comprehensible and readable manner about the nature, scope and purpose of the collected, used and processed personal data and to inform you about your rights.

1 Information about the collection of personal data

1.1 Definitions

The terms and definitions used in this Privacy Policy are consistent with those of the GDPR and the country-specific privacy laws that continue to apply where applicable.

1.2 Name and address of the responsible person

Bert Damstra
CEO

Equinox Group

EQN Outsourced Services Ltd.
8 Triq Dingli Cornelio, ISL 1420 Senglea, Malta
Phone: +356 790 79899
Email: bert@eqnecs.com
www.eqnecs.com

1.3 Purely informative use of our website

For purely informative use of our website, e.g. if you do not register or otherwise provide information to us, we will only collect personal information that your browser transmits and that is technically necessary for us to display our website and to ensure its stability and (data) security. Furthermore,

we use this information for anonymous statistical evaluation, to improve the content and to optimize our website. No conclusions are drawn to individual users.

The following data will be processed:

1. used IP address;
2. date and time of request / time zone difference to Greenwich Mean Time (GMT);
3. content of the request (specific website) / amount of data transferred;
4. access status (http status code);
5. browser types, browser software versions, language;
6. operating system used / user interface;
7. website from which the request comes ("referrer");
8. other similar data and security information in the event of attacks on our information technology (IT) systems.

1.4 Use of cookies

This website uses cookies, e.g. special text files that are stored on a computer system via an Internet browser and allows the system to recognize a user accordingly. Use of cookies makes it easier for us to simplify your access to our website for repeated use (for example, only one-time registration required) and, secondly, to optimize our website.

You can prevent the use of cookies at any time by means of a corresponding setting of the Internet browser used and thus permanently contradict the setting of cookies.

Furthermore, already set cookies can be deleted at any time. If cookies are disabled, not all features of our website may be fully usable.

1.5 Contact via the website

Due to legal regulations, our website contains information that enables you to contact us quickly and communicate directly with us, which also includes a general e-mail address. If you contact us by e-mail or via a contact form, your personal data will be automatically stored.

Such personally identifiable information provided to us by you will be stored for the purposes of processing or contacting you. There is basically no disclosure of this personal data to third parties.

1.6 Legal basis of processing

The data processing is based on your voluntary, explicit consent for one or more specific purposes and / or for the performance of a concluded contract. The same applies to processing operations that are necessary to carry out pre-contractual measures, for example, in cases of requests for our services. Failure to provide personal information would mean that a contract between you and us could not be concluded.

The provision of personal information is also partially required by law (e.g. tax regulations / billing addressee).

1.7 Data processing

When processing your personal data, we sometimes use third parties. Third parties as external service providers are carefully selected and commissioned by us, are bound by our instructions and regularly monitored by us.

1.8 Storage time / routine deletion and blocking of personal data

We only process and store your personal data for the period required to achieve the purpose of the storage and in consistency with GDPR and any applicable national data protection laws. Insofar as longer statutory retention periods have to be observed (tax, invoices), these data must be stored longer accordingly.

If the purpose of the storage is omitted or if a legally required storage or storage period is required by law, the personal data will be routinely and in accordance with the statutory provisions blocked or deleted, as long as they are no longer required to fulfill the contract or to initiate a contract.

1.9 Use of social media

EQN Outsourced Services Ltd. currently uses the following social media plug-ins: Facebook, Twitter, Youtube. By activating the respective plug-in, your personal data (IP address, name and any other data you provide) will be transmitted to the provider and stored by the provider. EQN Outsourced Services Ltd., through the use of the plug-ins, provides you the opportunity to interact with social networks and other users, and allows EQN Outsourced Services Ltd. steadily improve its website and makes its services more interesting to you as a user.

EQN Outsourced Services Ltd. neither has any influence on the collected data, data processing operations, nor has any influence on the extent of data collection, the purpose of the processing, retention periods and deletion processes. The transfer and evaluation of personal data takes place regardless of whether you have an account with the respective provider or not.

Further information on the purpose, scope of data protection and your rights, in particular the right to object, can be found at the respective plug-in providers:

Facebook Ireland Ltd., 4 Grand Canal Square, Grand Canal Harbor, Dublin 2 Ireland - https://www.facebook.com/full_data_use_policy/<https://de-de.facebook.com/about/privacysshield>

Twitter, Inc., Attn: Privacy Policy Inquiry, 1355 Market Street, Suite 900, San Francisco, CA 94103 / Twitter International Company, Attn: Data Protection Officer, One Cumberland Place, Fenian Street, Dublin 2, D02 AX07 IRELAND - <https://twitter.com/en/privacy>

YouTube LLC, 901 Cherry Ave., San Bruno, CA 94066, USA - <https://www.youtube.com/intl/en-GB/yt/about/policies/#community-guidelines>

List of US companies that have submitted to the EU-US Privacy Shield: <https://www.privacyshield.gov/list>

2 Rights of the data subject (the user)

According to GDPR you as a user have the following rights regarding your personal data:

- a) Right to confirmation
- b) Right to information
- c) Right to rectification
- d) Right to cancellation (“right to be forgotten”)
- e) Right to restriction of processing
- f) Data transferability
- g) Right to object
- h) Automated decisions in individual cases including profiling – we, as a responsible company, do not use these methods
- i) Right to revoke a data protection consent

You can request information about which personal data you have stored with us free of charge either by e-mail (dataprivacy@eqns.com) or in writing via our contact listed in this privacy policy. At the same time, you can also have your data updated, corrected and deleted, as well as exercising your right of objection, in whole or in part or at any time.

In addition, you have the right to complain to us about the processing of your personal data by the responsible data protection supervisory authority.

3 Revocation or objection to the processing of your data

If you have given us consent to the processing of your data, you can revoke it at any time. Such revocation affects the admissibility of the processing of your personal data after you filed revocation against us.

Insofar, as we base the processing of your personal data on the balance of interests, you may object to the processing. This is the case if, in particular, the processing is not required to fulfil a contract. In the event of such a disagreement, we ask you to explain the reasons why we should not process your personal data as we have done. In the case of your justified objection, we will examine the situation and will either discontinue or adapt the data processing or point out to you our compelling legitimate reasons on which we continue the processing.

Of course, you may object to the processing of your personal data for advertising and data analysis purposes at any time. About your advertising objection you can inform us under the following contact details:

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4 Data Security

We have taken extensive technical and organizational measures to protect the stored data against misuse, unauthorized access, third party damage, loss and destruction. These measures are regularly reviewed and updated. However, we point out that Internet / web-based data transmissions are generally vulnerable and pose a risk to personal data. Absolute protection cannot be guaranteed. For this reason, each data subject is free to provide us with personal information in alternative ways, such as by telephone / business card.

Our employees, who are entrusted with the processing of personal data for us and our clients, are obliged to maintain confidentiality.

5 Questions

If you have any further questions, please do not hesitate to contact us via dataprivacy@eqns.com) or the contact details provided in this privacy policy.